

Barb's Privacy Policy November/2021

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to <https://www.healingaheartloss.com/> and, Barbara (Gillett) Saunders, Healing a Heart's Loss and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Barbara (Gillett), Healing a Heart's Loss include <https://www.healingaheartloss.com/>. The Barbara (Gillett) Saunders, Healing a Heart's Loss website is a Grief & Loss supportive site. By using the Barbara (Gillett) Saunders, Healing a Heart's Loss website, you consent to the data practices described in this statement.

Collection of your Personal Information

In order to better provide you with products and services offered on our Site, Barbara (Gillett) Saunders, Healing a Heart's Loss may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-mail Address
- Phone Number
- Country

Email addresses may be collected in relation to you signing up for said NEWSLETTER on Healing a Heart's Loss website. This information is stored at MAILCHIMP site and falls under their [PRIVACY POLICY](#) also.

If you purchase Barbara (Gillett) Saunders, Healing a Heart's Loss products and services, we collect billing and credit card information. This information is used to complete the purchase transaction. We adhere to the PRIVACY POLICIES of third-party payment providers.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Site. These may include: (a) registering for an account on our Site; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) when participating in one-to-one calls or some online sessions; (f) submitting your credit card or other payment information when ordering and purchasing products and services on our Site. To which, we will use your information for, but not limited to, communicating with you in relation to services

and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of your Personal Information

Barbara (Gillett) Saunders, Healing a Heart's Loss collects and uses your personal information to operate its website(s) and deliver the services you have requested.

Barbara (Gillett) Saunders, Healing a Heart's Loss may also use your personally identifiable information to inform you of other products or services available from Barbara (Gillett) Saunders, Healing a Heart's Loss and its affiliates.

Sharing Information with Third Parties

Barbara (Gillett) Saunders, Healing a Heart's Loss does not sell, rent or lease its customer lists to third parties.

Barbara (Gillett) Saunders, Healing a Heart's Loss may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. Barbara (Gillett) Saunders, Healing a Heart's Loss may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Barbara (Gillett) Saunders, Healing a Heart's Loss and they are required to maintain the confidentiality of your information.

Barbara (Gillett) Saunders, Healing a Heart's Loss may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Barbara (Gillett) Saunders, Healing a Heart's Loss or the site; (b) protect and defend the rights or property of Barbara (Gillett) Saunders, Healing a Heart's Loss; and/or (c) act under exigent circumstances to protect the personal safety of users of Barbara (Gillett) Saunders, Healing a Heart's Loss, or the public.

Any legal matters will only be handled and addressed in accordance with Canadian or Ontario, Canada laws under Provincial and /or Federal jurisdictions.

Tracking User Behavior

Barbara (Gillett) Saunders, Healing a Heart's Loss may keep track of the websites and pages our users visit within Barbara (Gillett) Saunders, Healing a Heart's Loss, in order to determine what Barbara (Gillett) Saunders, Healing a Heart's Loss services are the most

popular. This data is used to deliver customized content and advertising within Barbara (Gillett) Saunders, Healing a Heart's Loss to customers whose behavior indicates that they are interested in a particular subject area.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by Barbara (Gillett) Saunders, Healing a Heart's Loss. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Barbara (Gillett) Saunders, Healing a Heart's Loss website.

Use of Cookies

The Barbara (Gillett) Saunders, Healing a Heart's Loss website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Barbara (Gillett) Saunders, Healing a Heart's Loss pages, or register with Barbara (Gillett) Saunders, Healing a Heart's Loss site or services, a cookie helps Barbara (Gillett) Saunders, Healing a Heart's Loss to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Barbara (Gillett) Saunders, Healing a Heart's Loss website, the information you previously provided can be retrieved, so you can easily use the Barbara (Gillett) Saunders, Healing a Heart's Loss features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Barbara (Gillett) Saunders, Healing a Heart's Loss services or websites you visit.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be

aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Security of your Personal Information

Barbara (Gillett) Saunders, Healing a Heart's Loss secures your personal information from unauthorized access, use, or disclosure. Barbara (Gillett) Saunders, Healing a Heart's Loss uses the following methods for this purpose:

- SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or

- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Children Under Eighteen

Barbara (Gillett) Saunders, Healing a Heart's Loss does not knowingly collect personally identifiable information from children under the age of sixteen. If you are under the age of eighteen, you must ask your parent or guardian for permission to use this website.

E-mail Communications

From time to time, Barbara (Gillett) Saunders, Healing a Heart's Loss may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our Services, we may receive a notification when you open an email from Barbara (Gillett) Saunders, Healing a Heart's Loss or click on a link therein.

If you would like to stop receiving marketing or promotional communications via email from Barbara (Gillett) Saunders, Healing a Heart's Loss, you may opt out of such communications by Clicking unsubscribe or emailing bsaunders@healingaheartloss.com with a request to unsubscribe.

Changes to this Statement

Barbara (Gillett) Saunders, Healing a Heart's Loss reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

Barbara (Gillett) Saunders, Healing a Heart's Loss welcomes your questions or comments regarding this Statement of Privacy. If you believe that Barbara (Gillett) Saunders, Healing a Heart's Loss has not adhered to this Statement, please contact Barbara (Gillett) Saunders, Healing a Heart's Loss at:

Barbara Saunders, Healing a Heart's Loss
65 Gladstone Ave
St. Thomas, Ontario
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Email Address:

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519-637-8458

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